CRIS Hot Spots
Nursing & Patient Care Services
September 17, 2004

Remember that the CRIS support staff will be available on call over the weekend. Please contact the page operator for assistance.

Med/IV Replacement Service Requisition – Please continue to use this pathway to replace those drugs that have dropped on the floor, lost, or are broken. It should not be used to request a drug that has NOT yet been verified. We are working with the CRIS Team to find a different solution that links the drug order with the request to replace the drug . . . more to come. In the meantime, these additional tips may help speed up the delivery of the replacement drug:
1. Carefully select the correct patient from the Patient List tab.
2. Click on Order Entry (clipboard icon)
3. Type in "Med/IV Replacement Therapy and open the Worksheet
4. Complete the required fields (drug/IV name, strength/volume, number to send).
5. Select "okay" and then "submit."
6. When the Pharmacy receives your request, they will validate that the patient has an order for the requested drug/IV. If there is no order, the pharmacist will phone the nurse to seek clarification. ****Multiple instances of requests have come to the pharmacy for a med replacement under the wrong patient's name.

Pre-Admit Orders - The CRIS Café' is currently working on an IT problem related to "Pre-Admit" orders that cannot be released when the patient is admitted. If you cannot "release" a pre-admit order for your newly admitted patient, please call a prescriber to reenter the orders, complete an ORS and contact the CRIS support desk.

Early A.M. Specimen Collection – you have told us that the process of delivering Bar Code labels to PCUs after 0500 for "early a.m. specimen collections" is not working. 12E has been selected to pilot the printing of the labels on 12E at 0300 and will be partnering with DLM and Phlebotomy to make a smooth transition. Lessons learned from this pilot transition will then be fixed and applied to all PCUs. We are hoping for a speedy transition. Thank-you for your persistent input.

PCT/RSA and CRIS Security Rights – many thanks to the CRIS Café for working with NPCS staff to assign documentation privileges to our PCT and RSA staff. As of this writing, PCTs and RSAs now have the ability to document in CRIS vital signs, I&Os, and heights & weights. It is anticipated that by the end of next week, PCT/RSA staff will also be able to access Service Requisitions. And thank-you to our PCT/RSA staff for working with us on this.

Nutrition – The Nutrition Department has been experiencing a number of problems due to how Pass orders have been entered into CRIS. Prescribers' must enter Pass orders as conditional orders. A nurse can then activate the order when the patient is ready to go out on pass. When the patient returns, the nurse should go to the worklist manager and mark the pass "as done."

When a pass order is not entered as a conditional order, a message is sent across the interface from CRIS to the Nutrition Department computer system. This places the patient on pass immediately, regardless of what date or time is entered in the CRIS order. When this order is completed or discontinued -no information is sent to the Nutrition computer system. Failure to enter pass orders as conditional orders has resulted in a large number of patients who appear to be out on pass in the Nutrition Department computer system when they are not.

You can assist by reminding physicians to enter pass orders as conditional orders and activating or marking the pass as done as appropriate.

More information on conditional orders can be found in the CRIS Users Manual.

Hardware - We continue to look at the deployment of laptop computers and printers. Some battery packs on the lap tops do not have a long-life. Batteries with a longer-life have been ordered. These will be deployed to PCUs as soon as they become available.

CRIS Hot Spots is now posted on the Nursing Intranet - (http://intranet.cc.nih.gov/nursing/) . . . "**News About CRIS**", you will now find a lot of CRIS-related information in one convenient location (Hot Spots, process posters, pass instructions, etc.). Take a moment to surf. Many thanks to Claiborne for getting this up and running.